

CHANGES AT THE BOND GROUP

New re-structuring will give Quicker and more Efficient Service

The Bond Group, the UK's leading refrigeration, refurbishment & retailer support specialists, have announced changes to the structure of the company.

In business for over 30 years, the changes reflect the greater need for specialisation, and as a result, the Group has been divided into six separate divisions, each responsible for its own operations.

A spokesman for the Group said: "We feel that this division of responsibilities will enable us to give our customers a much quicker, smoother and efficient service".

Flagship of Group's new structure is the Cabinet Sales Division which now offers over 180 models and variants from its Constellation range of cabinets.

Contemporary style combined with exceptional storage space ensures that displayed products are always displayed to the optimum potential.

Multidecks for meat and dairy temperatures are available in different depths, heights and length combinations as well as having the facility to be multiplexed. Frozen cases are available in full glass door, half glass door and well and traditional island and back to back well execution.

Cabinets can be specified in a choice of colours and specifications can be adapted to suit personal choices of controllers, lighting, shelving; and construction materials.

Bond has recently added the Aurora range of frozen food cabinets to the range, with options of half glass door and well combination units, wells, independent top boxes and full glass door cabinets.

Bond has plans to launch the new Cygnus range of scroll equipped integrals within the next few weeks

The Cabinet Refurbishment Division does as the title suggests and it offers the retailer two options of service. Either to send their equipment away for complete refurbishment, including new evaporator coils, solenoid and expansion valves plus internal and external panels. Or there is a second choice for retailers - to have on-site refurbishment where cosmetic overhauls can be performed without the removal of any equipment from the site.

Another service offered by the Group, but only on cabinets being returned to the factory, is for a complete upgrade of older cases where they are refurbished to operate at new temperatures; and on new refrigerant.

The Design, Research and Development Department offer a "tailor-made" service supplying retailers with their own specific requirements for storage of

products. Realising that not every retailer has the same store or can accept an "off the shelf solution," the Department will assist from original concept through to engineering development and final testing.

All parts of the process are conducted in-house using highly skilled personnel and all products are certified and verified using the Bond EN 441 Test Cell.

The Parts and Service Division has, over the last 15 years, accumulated a comprehensive directory of over 75,000 items from various well known manufacturers. These include Carter, Craig Nicol, Koxka, Caravell, True, Linde, Arneg, Carrier, Electrolux, Kysor Warren and others.

The directory covers components such as shelves, back panels, kick plates, fan housings, front panels, coil covers, decks, lighting, evaporator & condenser coils, motors and other ancillary items.

Should retailers require a part that is not held in the archive, the Division is able to replicate the part via its drawing office services. By using the latest Radan technology and state-of-the-art equipment it can then produce that part in any finish or material specification required including stainless steel.

With the spares service the Division also offers a full end wall solution, where it manufactures end walls to original designs with mirrors, part glazed or full panoramic options. It can also on request produce custom panels in any colour, design and finish - again, all to customers' individual requirements.

Also on offer is an on-site fitting service which provides a no-fuss remedy to broken or damaged cabinets, thus ensuring that any downtime is kept to a minimum. It will also carry out minor repairs and isolation of cabinets, should there be any health or safety issues.

The Bond Group's Cabinet Hire Division operates an extensive fleet of chiller and freezer integral cabinets, which are available for short or long term hire. It is ideal where a store wishes to continue trading chilled or frozen products while their main store refrigeration is being re-fitted.

It is also expected to be highly desirable for long and short term promotional periods such as Christmas, where supplemental refrigeration is required to increase a store's chilled or frozen display capacity.

Initial delivery is by Bond dedicated transport, and all cases are unpacked and placed in-situ. The cabinets can also be supplied with a choice of electrical connections.

Health and safety as well as hygiene are naturally taken into account and every machine is rigorously cleaned and receives a comprehensive test including P.A.T.

The Hire Service operates 24 hours a day, 7 days a week.

Bond also is now able to offer support to the event and exhibition market, through the addition of the Coldhire section of the Hire Division.

The Coldhire team specifically service exhibitions and outside events such as Glastonbury, V, as well as regional county shows and exhibitions at the UK's major venues.

More information for Coldhire is available via their dedicated website www.coldhire.co.uk

Just as it is everyone's responsibility to safeguard the environment, the Bond Group is playing its part with its Cabinet Disposal Division.

The Group was one of the first to embrace the new legislation brought out in 2001 aimed at regulating the safe disposal of refrigeration equipment containing ODS (ozone depleting substances) and to ensure that materials used within the construction of cabinets, including copper, steel and aluminium are recycled.

Working closely with Government Advisory Bodies and legislators such as DEFRA, the Group has met and exceeded all criteria. It can now offer, says a spokesman a total peace of mind service, always ensuring that when customers wishes to dispose of their redundant equipment, every process will be carried out with "due Diligence."

Every cabinet disposed of is logged and issued with an appropriate destruction certificate confirmed that all criteria has been safely met.

ENDS

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